



GOVERNOR OF MISSOURI

JEFFERSON CITY

65102

ERIC R. GREITENS
GOVERNOR

P.O. Box 720
(573) 751-3222

July 21, 2017

Larry D. Kay, Executive Director
Missouri Veterans Commission
205 Jefferson Street
12th Floor Jefferson Building
Jefferson City, Missouri 65102

Director Kay:

Recently, several concerns about the condition of the St. Louis County Veterans' Home have been brought to my attention. If true, they are deeply disturbing. Concerns expressed include ineffective leadership, staff that is both overworked and under resourced, unsanitary conditions, dietary deficiencies, and an overall failure to appropriately care for residents. The sheer amount of complaints lead me to believe that these concerns may be valid.

Pursuant to Section 42.100, RSMo, the Missouri Veterans Commission is responsible for managing and administering veterans' homes in Missouri. Accordingly, I call on you to quickly and thoroughly investigate these issues and take action to fix any problems you find.

Our state's veterans deserve nothing but the best, and it is our job to ensure that they receive the care and respect that they have earned.

I request that you provide my office with a status report on the investigation within 15 days of receipt of this letter. My office stands ready to provide any assistance necessary.

I appreciate your prompt attention to this very important matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Eric R. Greitens", written over a horizontal line.

Eric R. Greitens
Governor

cc: Commissioners of the Missouri Veterans Commission
Keith D. Repko, Medical Center Director, St. Louis Health Care System